

## Appendix B – Feedback from Children and Families about their involvement in SLF

### Quotes from parents/carers

- *"I couldn't have asked for any more support than what T has given me, at the beginning I was finding everything hard and she was always there for me at the end of the phone or she would come round and talk things through. She helped me get sorted with money and bills and stuff. She helped with school and making sure the kids were settled and had everything they needed and I'm getting better at being organised now."*
- *"She offered to help me with stuff in the house, but I told her it's my house and my kids so I'll do it all, that was ok with her, she never pushed me to do anything I didn't want to. I did everything I was asked and T always told me how well I was doing. I know I've made things better for the kids."*
- *"I'm at college now and she tells me how good this is and what a positive role model I am for the kids. I don't need to ring her much now because I know I can do it myself" (Parent)*
- *"I know it is over 2 years since you were a Mentor for R during a period in his school life when he wasn't attending school. I recently found the letter you wrote to him back in 2013 so I thought it would be nice to let you know how he is progressing. R is now age 14 and is coming to the end of year 9. He has had another successful year progressing well in all areas and he will begin his GCSE studies come September. He continues to play for a football Club and has also done well in athletics too. He has a wide circle of friends and is popular in his own school as well as amongst his peer group in other local schools.  
Most pleasing of all he received an attitude to learning award for English during the annual awards evening. At parents evening the teacher said he was her outstanding student and would be moving into the top set come September. He has had similar success in Maths and Sport. R seems to have put all his earlier issues behind him and he has matured a lot over the last year. I still can't believe that things have turned out so positively after what was a stressful 10 months for all of us"( Parent – email relating to longer term impact)*

### Child

- "My worker has really helped me with my anger and now I don't get so angry"
- "I wasn't going to school, my worker has helped me and now I am. It is hard but my worker is helping me".
- "My worker spoke to school when I was being bullied"
- "Our worker is helping us move house so that we can feel safe again "
- *"I spoke to R about my Mummy and now I know I don't need to worry" (Younger child)*